

## 1. BOOKING CONFIRMATION

Budgets are valid for 30 days from issue; GoCar Barcelona may modify the final prices according to its price policy for the following year.

For GoCar Barcelona to confirm a booking, we must have received a **minimum payment of 50%** of the final tour cost. All payments may be made by credit card, bank transfer or cash. Our bank information is at the bottom of the budget.

**No booking will be considered valid until GoCar has received the minimum pre-payment.**

## 2. CANCELLATION POLICY

Once the booking has been confirmed by the customer the following cancellation policy will apply to the pre-payment and subsequent payments. The % charge is per total paid per person (or car) that cancelled.

One month in advance of reserved time	Full refund of your pre-payment
Less than 30 days from reserved time until 7 days before the tour date	20% charge of the total amount, per every cancelled person
Less than 7 days before the tour date until 48h before the tour date	50% charge of the total amount, per every cancelled person
Less than 48 hours from reserved time	0% refund

In the event of rain, it is still possible to take a tour with us, or you can take a rain check and reschedule for another day within six months. This can only be rescheduled at the GoCar office, on the day of the tour.

Cancellation in case of extreme weather will be charged with a 25€ per person fee for administration and staff expenses. The rest of the amount will be used as a credit for the agency or the client for the future activities.

## 3. CUSTOM START AND/OR FINISH

Custom starts and/or finishes are NOT included in the price of the tour. All activities start and finish at our central base. Passeig de Pujades 7, 08018 Barcelona. For alternatives please request at time of booking.

## 4. PARTICIPANTS – GENERAL

Must be over 18 years old (for minors see below)

Must have a valid driver's license for Spain. All EU drivers' licences are valid (except GB paper license) and all licenses written in Spanish. If the driver's license doesn't belong to one of those groups, then it must belong to the list of 60 countries accepted by the Spanish authorities. Otherwise an International driver's license is necessary (purchased easily at home country) or an official translation (only from English) which we can provide for you at a cost of 15€.

*Note- For translations we need a scan of the license front and back at least one week before activity.*

## 5. PARTICIPANT RESPONSIBILITY

All driving participants must have a valid driver's license with them on the day of the tour. They must be in a legal condition to drive. Participants are responsible for any traffic fines and/or towing charges.

A GoCar holds a maximum of 2 people. GoCars do not accommodate car seats for children. The minimum age to be a GoCar passenger is 7 years old and be 1,35m tall.

## 6: RIGHT OF PARTICIPATION

GoCar Barcelona reserves the right to refuse the service to one or more participants of any activity, when the safety of the participant or of others cannot be guaranteed.

In this case, the participants that have been prevented from driving themselves will be presented the option to participate as passengers. No refund will be applied in these cases. In the case of negligent driving GoCar Barcelona reserves a right to finish the activity before the agreed time.

GoCar Barcelona reserves the right to cancel the event and in this case the full refund will be done.

## 7. FULL INSURANCE

All our group tours come with full insurance cover. There is no need for any type of security deposit. Any accidental damage during the activity will not be charged.

**Note** – Any damage to our vehicles due to reckless and/or illegal driving **IS NOT COVERED** by this policy. In these circumstances, the individual participant and company responsible for the original reservation will be liable for any and all costs up to €5000 per vehicle.

## 8. OPERATORS INSURANCE

Our insurance is contracted with Generali and covers up to 50mil. EUR

- Civil liability compulsory insurance
- Additional civil liability
- Advocacy and legal claim
- Loss or partial loss of use of a particular body part
- Death 8000 Euros, major disability, permanent total disability compensation for all work: insured driver authorized to the sum of 6,500 Euros
- Expenses: insured authorized driver to the sum of 6,500 Euros

Not covered:

Withdrawal of driving license of the first or second driver  
Own damage by a third party (the insurance of the third party is held responsible)  
Total or partial vehicle theft.

## 9. AGENCY STAFF

Groups with less than 30 pax -> 1 agency gratuity  
Groups with more than 29 pax -> 2 agency gratuities

The agency staff will be accommodated in a GoCar, a guide GoCar or a guide scooter, depending on operational constraints.

## 10. INSPECTION TOURS

We are more than happy to accommodate inspection tours. Normal driving rules apply, i.e. driver needs a valid driving license.

We charge €9.90 per car to cover the legal insurance costs, but will refund this on receiving a confirmed booking.

